

RENTAL POLICY

Rental Reservations

Reservations can be made on our website, email or by phone using credit card or paypal. We also accept personal checks and cash. Payments made with personal check will require 7 days processing time in advance of rental date. Cancellations of rental bookings are not allowed and all transactions are non-refundable.

Damage or Loss

Renter agrees to pay for any damage to rented equipment regardless of cause, except reasonable wear and tear, while equipment is out of possession of Party Animals. Renter also agrees to pay a reasonable cleaning charge for all equipment returned dirty. Accrued rental charges cannot be applied against the purchase or cost of repair or damaged goods. Rental Equipment damaged beyond repair will be paid for by Renter at its replacement cost when rented. The cost of repairs will be borne by the Renter, whether performed by Party Animals, or at the Renter's option by manufacturer. The Renter agrees to pay for equipment for all types of theft or mysterious disappearance. If local pick-up option is selected, customers are responsible for loading, securing, and transporting the equipment. Renters are asked to ensure that all items on the order are accounted for. By clicking on the "agree to terms and conditions" button on the Party Animals website, www.party2geaux.com these terms and conditions, including responsibility for returning the rented items on time and in their "as rented" condition.

Delivery and Setup

Delivery is available on all items. Delivery charges are based on the distance from Party Animals home office to the location where the equipment will be used. Rates also vary depending on the amount of equipment being delivered and the requested times of delivery and pickup. Equipment set-up is included in the final price & delivery fee of the equipment.

Site Preparation

Renter agrees to have the site upon which the equipment is to be erected, free and clear of all obstacles, natural and man-made, prior to the arrival of the Party Animal delivery crew. It is the responsibility of the Renter to obtain proper permits and licensing to operate equipment at the site. Renter should also identify and mark any subterranean power, gas, or water lines prior to the delivery and setup of equipment that necessitates anchoring.

Weather

Party Animals reserves the right not to perform outdoor engagements when, in staff's judgment, weather conditions would be unsafe or detrimental to the Equipment, or for any other safety concerns, and such determination is in Party Animals' sole authority. If this occurs, your credit will be applicable towards a future rental. Weather conditions include but are not limited to lightning, wind, rain, or mud. Renter should reserve a suitable indoor location as an alternative site in the event of poor weather conditions. Renter should contact Party Animals via phone or email if they have any weather concerns. As a general rule for inflatables, if the weather is bad enough to where you don't want the item we probably don't want to risk setting it up.